

---

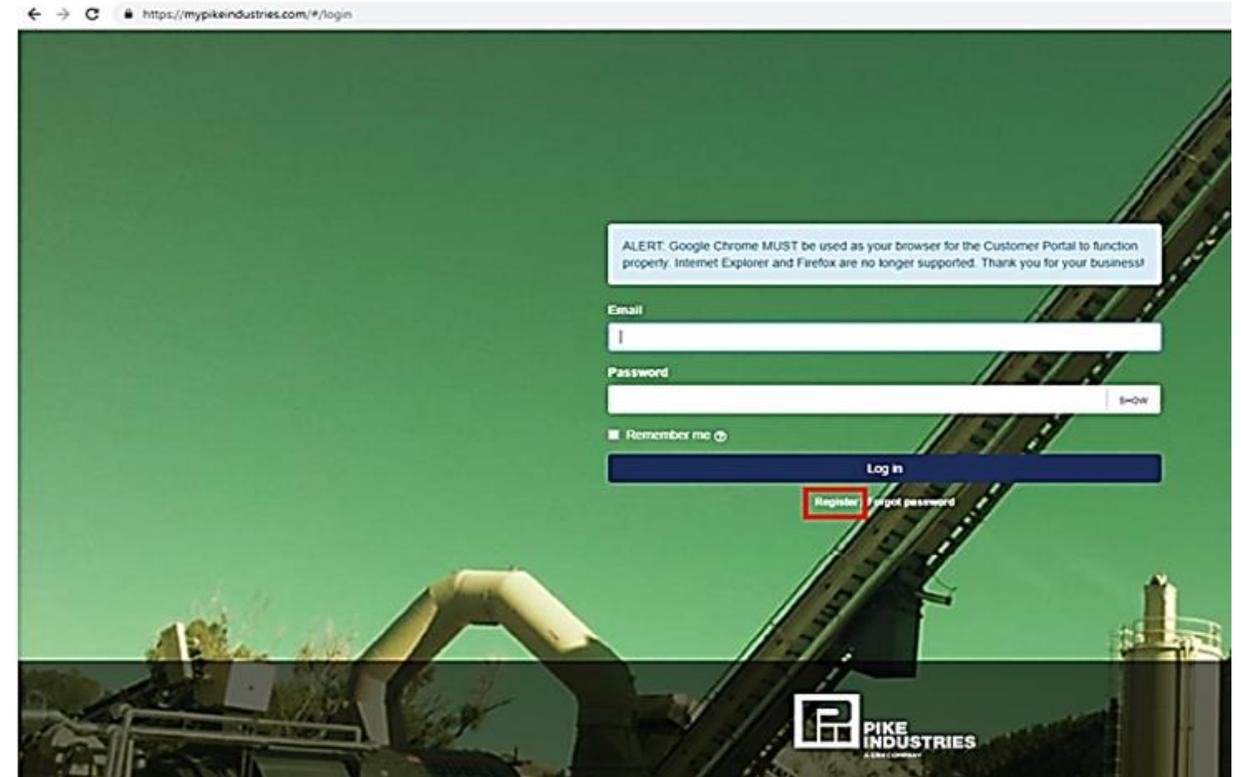
# Customer Portal

## New User Registration

---

Thank you for choosing to sign up for our Customer Portal.

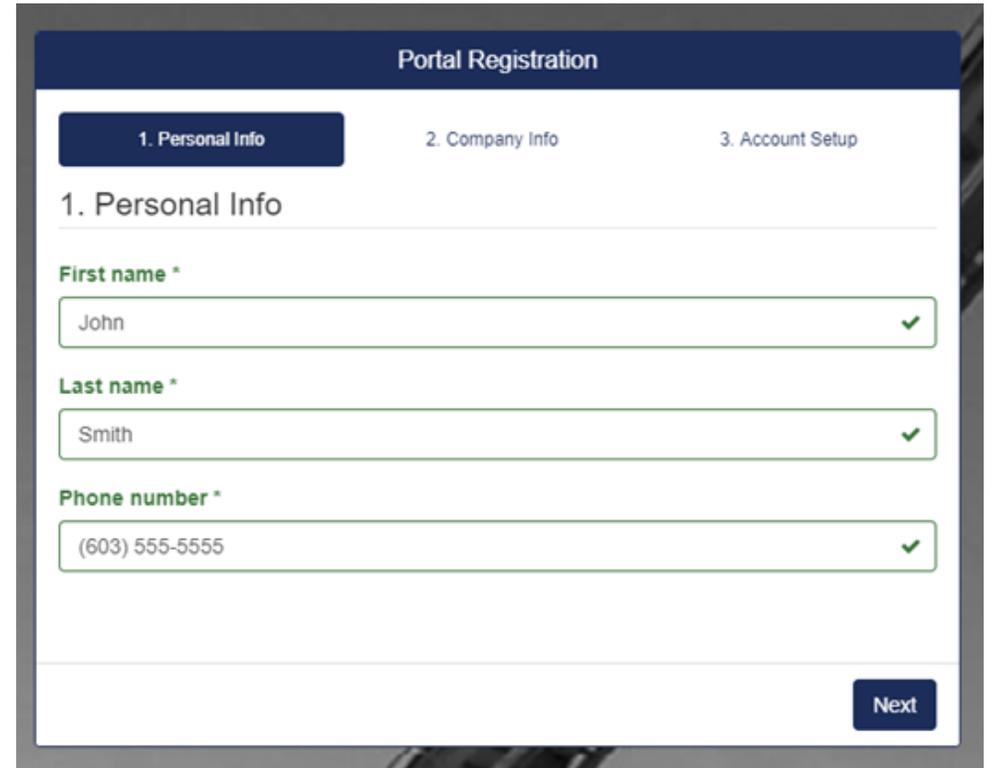
- Please use Google Chrome as your browser.
- Type the url for the Customer Portal:  
**mypikeindustries.com**
- Click the “Register” link under the login button.



# 1. Personal Info Tab

The Portal Registration form will appear:

- Complete the Personal Info fields on the form (all fields are required).
- Click the Next button.



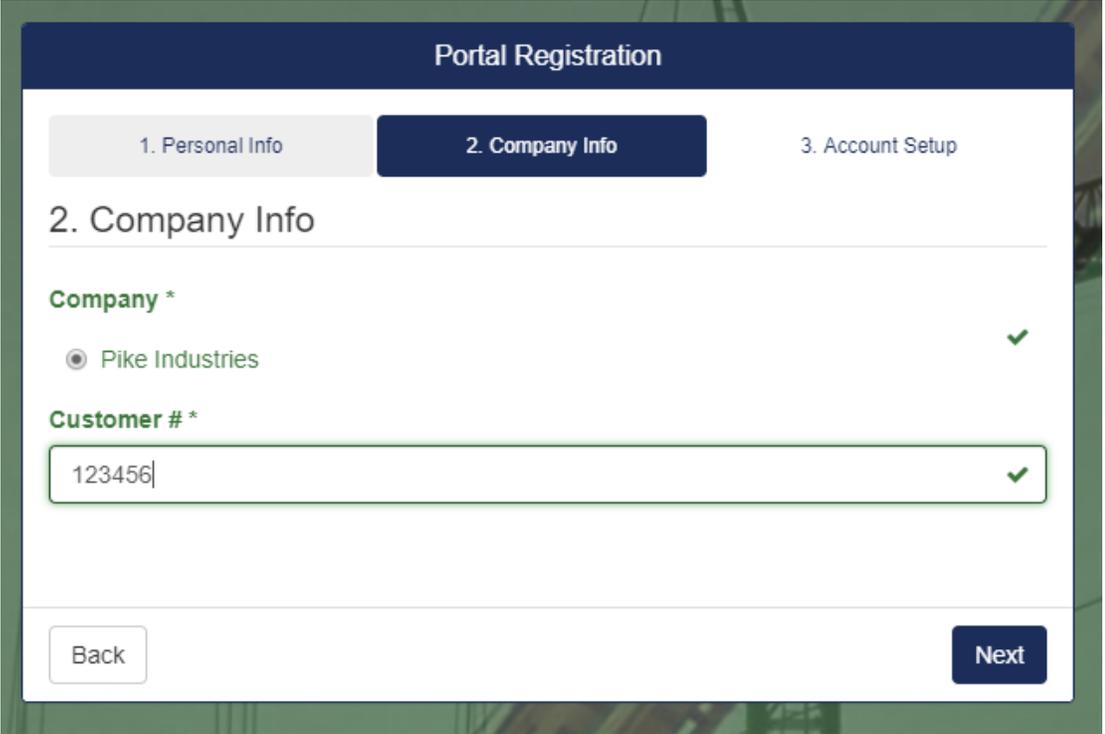
The screenshot shows a web form titled "Portal Registration" with three tabs: "1. Personal Info", "2. Company Info", and "3. Account Setup". The "1. Personal Info" tab is active. The form contains three required fields, each with a green checkmark indicating successful input:

- First name \***: Input field containing "John".
- Last name \***: Input field containing "Smith".
- Phone number \***: Input field containing "(603) 555-5555".

A "Next" button is located at the bottom right of the form.

# 2. Company Information

- Check the radio button next to Pike Industries in the Company section.
- Enter your Customer number.  
If you are uncertain of this number please call 603-527-5100
- Click the Next button.



The screenshot shows a web form titled "Portal Registration" with three steps: "1. Personal Info", "2. Company Info", and "3. Account Setup". The "2. Company Info" step is active. It contains two fields: "Company \*" with a radio button selected for "Pike Industries" and a green checkmark, and "Customer # \*" with a text input containing "123456" and a green checkmark. At the bottom, there are "Back" and "Next" buttons.

# 3. Account Setup Tab

- Enter your email address.  
This will be your Customer Portal username for login.
- Create a Password – other than requiring at least 6 characters, there are no special password requirements, but it is case sensitive.
- Click the Register button.

Portal Registration

1. Personal Info      2. Company Info      **3. Account Setup**

### 3. Account Setup

**Email \***

johnsmith@mycompany.com ✓

This will be your username.

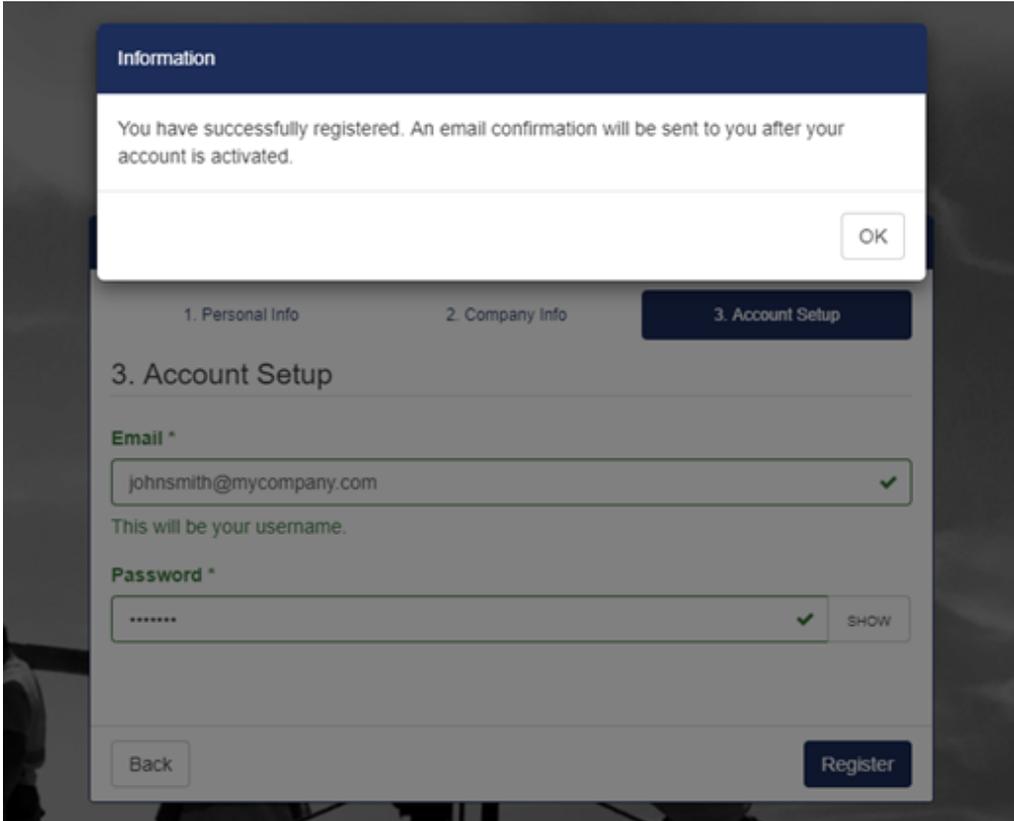
**Password \***

.....| ✓ SHOW

Back      Register

# Confirmation of Success

- A pop-up message confirming successful registration will appear.
- Notification to activate the new user will be sent to a Portal Administrator at Pike Industries.
- An email from Pike Industries will be sent once the new user has been activated.
- Access to account information via the Customer Portal is immediate upon user activation.



The image shows a mobile application interface. At the top, a dark blue header contains the word "Information". Below this, a white pop-up box displays the message: "You have successfully registered. An email confirmation will be sent to you after your account is activated." with an "OK" button in the bottom right corner. Below the pop-up, a progress indicator shows three steps: "1. Personal Info", "2. Company Info", and "3. Account Setup", with the third step highlighted in a dark blue box. The main content area is titled "3. Account Setup" and contains two input fields. The first is labeled "Email \*" and contains the text "johnsmith@mycompany.com" with a green checkmark to its right. Below the email field is the text "This will be your username.". The second input field is labeled "Password \*" and contains several dots with a green checkmark to its right and a "SHOW" button to its left. At the bottom of the form, there is a "Back" button on the left and a "Register" button on the right.

---

# Questions?

## Contact us at 603-527-5100

